

UBA VIRTUAL CHANNELS ENROLLMENT FORM - INDIVIDUAL

....Convenient, Safe and Secure



Date of Application	<input type="text"/>	IMPORTANT Boxes with BOLD edges are mandatory fields and must be filled	SCAM ALERT UBA Plc or any of it's subsidiaries will not at any time request for your Password, PIN, CVV2 on your card, mobile banking or internet banking login either by e-mail or phone
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Personal Account Information

First Name	<input type="text"/>	Middle Name	<input type="text"/>	Last Name	<input type="text"/>
Mobile 1	<input type="text"/>	Mobile 2	<input type="text"/>	E-Mail	<input type="text"/>
Account 1	<input type="text"/>	Account No2	<input type="text"/>	Account No3	<input type="text"/>

Channel Request (Please Kindly Select The Service Requested Below)

<input type="checkbox"/> Internet Banking (U-Direct)	Form Guide: Please kindly specify a preferred USER ID to be used for Internet Banking. Please note the bank may change this to an ID Available and e-mail addresses are not allowed.	Preferred USER ID (for U Direct)	<input type="text"/>	
<input type="checkbox"/> Internet Banking Token	Dear Customer: Please Note that a physical token is highly recommended to further secure your account on our Internet Banking Platform, kindly indicate in the boxes to the right how you will receive it	<input type="checkbox"/> Self <input type="checkbox"/> Courier	E-Statement Frequency Please Select How Often You Want the E-Statement on your account(s) below	
<input type="checkbox"/> Mobile Banking (U-Mobile)	<input type="checkbox"/> UBALERTS (SMS, E-Mail Alerts, E-Statements)	<input type="checkbox"/> Daily <input type="checkbox"/> Monthly	<input type="checkbox"/> Weekly <input type="checkbox"/> Quarterly	

Card Information (If you have a debit or credit card, please supply the information below)

Type of Card	<input type="text"/>	First 6 Digits of Card No	<input type="text"/>	Last 4 Digits of Card No	<input type="text"/>	Card Expiry Date	<input type="text"/>
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Customer Identification (Acceptable Means of Identification)

Dear Customer:

We are required by regulation to obtain your identification as part of the request for these services.

In the top right box, please select an acceptable means of identification.

In the bottom right box, please scan the biometrics page of your International Passport, Driver's License or National ID Card.

HOW TO ADD A SCANNED IMAGE

Scanned Image Must be Saved on The PC as a JPEG, GIF, PNG or TIFF Image.

The Image Scanned must capture clearly the customer's picture, signature and bio-data.

Double Click on the Image Box at the Right, Navigate to the Image on the PC and Select the Image

Specify Means of Identification

License/Passport No

PLEASE PLACE SCANNED IMAGE IN THIS BOX

Customer Service: If you wish to make complaints, enquiries, suggestions, please kindly call UBA Hotline on +234-1-2808-822 or send an E-mail to CFC@ubagroup.com

www.ubagroup.com

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DISCLAIMER

1. User acknowledges that the alert and other information sent to him or accessed by him contain confidential information and should such information be sent to a third party through no fault of UBA Plc, UBA shall not be held liable.
2. UBA will not be held liable for non delivery or delayed delivery of alerts, emails, errors or losses or distortion in transmission of alerts and emails to the USER; UBA shall not be liable for lack of receipt of alerts due to technical defects on customer's phone or computer or damage or loss incurred by the USER as a result of causes not directly attributable to UBA.
3. UBA shall not be liable to the user, or to any third party for any drawing, transfer, remittance, disclosure or any activity, or incidence on the user's account, whether authorized by the user or not, PROVIDED that such drawing, transfer, remittance, disclosure, or any activity or incidence was authorized or made possible by the fact of the knowledge and/or use, or manipulation of the user's password, or otherwise by the user's negligence. User acknowledges that his password shall be known and kept secret at all times.
4. In the event of loss or theft of the phone or compromise of the security of the provided email account, the user shall call the CFC hotline or email CFC@ubagroup.com and immediately notify the Bank in writing within 24 hours of the loss/theft of phone or computer and email/ password compromise.
5. UBA in its absolute discretion and without prior notice can temporarily suspend this, any or all of the service or terminate them completely.

I hereby confirm that i have read and understood the above terms and conditions of the Virtual Banking Service and I agree to be bound by same.

☐ **I AGREE**